



Collegiate Association REsource of the Southwest

## **IMPORTANT UPDATE REGARDING WALGREENS**

**Effective January 1, 2012**

We want to provide you with an additional update about a change concerning your prescription drug benefit. As we previously communicated, Walgreens has publicly announced it will stop participating as a provider in Express Scripts national pharmacy network (the pharmacy network CARES uses) starting January 1, 2012. CARES is very committed to keeping your prescription drugs affordable and accessible and Express Scripts will continue to ensure that you have convenient access to the care you need.

**Based on the information that we have at this time, we must assume that Walgreens will follow through with its intent to terminate from Express Scripts network therefore, our recommendation is for you to take action now.**

**If you have existing prescriptions at Walgreens, you will need to transfer them to a pharmacy in the Express Scripts network in order to be covered by CARES beginning on January 1, 2012.** (If you are not currently using Walgreens to fill your prescriptions, you don't have to do anything.) On average, there is another network pharmacy within one-half mile of most Walgreens locations, ready and eager to help with your prescription needs. ***Albertsons, CVS, Kroger, Target, Tom Thumb and Wal-Mart*** are just a few examples of pharmacies remaining in the Express Scripts network.

You can find additional information and a *complete* list of participating pharmacies at <http://www.express-scripts.com/services/members/networkchange/>. You can also call **1-866-776-0056** (the phone number listed on your Express Scripts ID card) for help locating a new pharmacy in your neighborhood.

### **You can transfer your prescriptions to your new pharmacy by doing one of the following:**

1. Take your prescription bottle(s) to your new pharmacy and they will contact your old pharmacy to transfer your prescription(s).
2. Call your new pharmacy and ask them to contact your old pharmacy.
3. Ask your doctor to call your new pharmacy with your prescription information.
4. Visit [www.StartHomeDelivery.com](http://www.StartHomeDelivery.com) to begin receiving up to a 90-day supply of maintenance medications through the Express Scripts home delivery pharmacy.

**If you have questions about this change during the holiday break you can contact Express Scripts at 1-866-776-0056 or check for updates at: [www.express-scripts.com](http://www.express-scripts.com).**